

## IMPORTANT SAFETY INFORMATION

Any tire, no matter how well constructed, may fail due to improper installation, maintenance or service, creating the risk of property damage and/or serious or fatal injury. For your safety, comply with the following:

- ONLY PROFESSIONALLY TRAINED PERSONNEL SHOULD MOUNT AND BALANCE TIRES.
- Property damage and serious or fatal injury can also result from improper tire mounting and inflation procedures which can cause the tire beads to break with explosive force during installation of the tire on the wheel rim. This can also occur when tire size is not properly match to the wheel's rim. Serious injury or damage can also occur if wheel rim and tire bead are not properly lubricated prior to installation or maximum tire pressure is exceeded when seating the tire bead on the rim.
- Never drive on tires that have less than 2/32nds of an inch of tread remaining; replace tires as soon as the tread reaches the tread wear indicators molded into the tread grooves of the tire which reveal when the tread depth remaining is 2/32nds of an inch.
- Proper tire inflation is essential. Under-inflation produces flexing of sidewalls and builds up heat to the point that premature tire failure may occur. Over-inflation can cause the tire to be more susceptible to impact damage, but Do Not reduce pressure when tires are hot.
- Check air pressure at least monthly when tires are "cold" – a "cold" tire is one which has been stationary for a minimum of 2 hours or driven less than 2 miles. Use an accurate tire air pressure gauge.
- Never overload the tires. The maximum load capacity and maximum inflation pressure are molded into the sidewall of your tire. Overloading a tire will result in the build up of excessive heat which can lead to early tire failure. Overloading a tire will render a tire ineligible for warranty.
- Avoid damaging objects (potholes, glass, rocks, curbs, etc.), which may cause internal tire damage. Continued use of a tire that has suffered internal damage (which may not be visible externally) can lead to serious/dangerous tire failure.
- Inspection and the determination of the internal damage to a tire requires dismounting of the tire from the wheel and examination – all of which should be done only by a tire professional. Excessive speeds create heat buildup in a tire, leading to possible tire failure.
- "Excessive speed" is a speed that does not take into consideration the weight of the load/and or the condition of the road you are traveling on. Never travel above the legal posted limit and slow down to a proper speed accordingly.
- Properly load and distribute the weight of the load in your vehicle. Improper weight distribution can have adverse affects on the safety of the vehicle and the performance of the tires.

# CrossWind

CWMRTW-0416

# CrossWind

## MEDIUM TRUCK TIRE LIMITED WARRANTY



## TBCBrands

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**APPLIES TO TIRES PURCHASED ON  
OR AFTER APRIL 1, 2016**

## WHO IS ELIGIBLE:

You are eligible for the benefits of this limited warranty if the CrossWind Medium Radial Truck Tire was purchased on or after April 1, 2016, and you are the original owner of this tire and it bears the prescribed Department of Transportation (DOT) identification number and has been continuously installed on the vehicle on which it was originally installed and no warranty exclusion or exception applies.

## WHAT THIS WARRANTY COVERS:

This limited warranty provides two separate coverage benefits: (1) a limited warranty with respect to defects in material, workmanship or design; and (2) a limited radial casing retread warranty.

## HOW LONG DOES THE WARRANTY LAST: LIMITED WARRANTY AGAINST DEFECTS

A CrossWind Medium Radial Truck Tire covered by this limited warranty will be replaced with a comparable new CrossWind tire or comparable tire marketed by TBC Brands or an affiliate without charge for the tire if it becomes unserviceable due to a defect in design, workmanship, or material during the first 2/32nds of Usable Tread wear or 12 months from date of purchase, whichever comes first. (Without proof of purchase, the DOT date of tire manufacture will be used to determine tire age.) You pay only for the mounting and balancing of the comparable new replacement tire and any applicable taxes.

If a CrossWind Medium Radial Truck Tire becomes unserviceable due to a defect in design, workmanship, or material after the first 2/32nds of usable tread is worn or more than 12 months have elapsed from date of purchase, whichever comes first, you will be entitled to a prorated percentage allowance applicable to the purchase price of a comparable new CrossWind Medium Radial Truck Tire or other comparable tire brand marketed by TBC Brands or an affiliate. The amount of the allowance is determined based on the percentage of the original "Useable Tread" remaining when the tire is presented for adjustment. This percentage is applied to the new warranty replacement tire's purchase price. You are responsible for paying for the price of the warranty replacement tire after the appropriate warranty allowance is deducted plus the charges for mounting and balancing the replacement tire as well as any applicable taxes. Once the Useable Tread of a CrossWind Medium Radial Truck Tire has been exhausted, the coverage and benefits of this limited warranty for defects in material and workmanship will terminate. However, a casing retread warranty allowance may apply, see below.

## COMPUTING REMAINING USEFUL TREAD

The remaining "Useful Tread" of your CrossWind Medium Radial Truck Tire is computed as a percentage of the original tire's usable tread depth. These depths vary by tire size. The original usable tread does not include the last 2/32nd inch (1.6 millimeters) of tread depth because tires become unsafe for use and must be replaced to avoid accident or injury when the tread depth remaining is 2/32" or less. Because tires do not always wear evenly, tread depth may vary depending where on the tire's tread depth is measured. The lowest depth on the tire is used to determine the remaining tread life for purposes of warranty replacement.

## LIMITED RADIAL CASING RETREAD WARRANTY

You will be eligible for a radial casing warranty allowance from TBC Brands that will be applied to the purchase price of a new CrossWind Medium Radial Truck Tire or a comparable new tire if your CrossWind Medium Radial Truck Tire cannot be retreaded before the first to occur of the following: (a) the tire has been retreaded one time; or (b) four (4) years from the original purchase date (without proof of purchase, the tire's date of manufacture will be used to determine age). The limited retread warranty coverage of the radial casing of your new CrossWind Medium

Radial Truck Tire may continue beyond the end of the tire's useful tread life. A CrossWind Medium Radial Truck Tire used in off-highway service (such as mining & logging) is excluded and the tire is not covered under this limited radial casing retread warranty. TBC Brands will provide the following predetermined radial casing allowances if this limited warranty applies:

TIRE SIZE	CASING ALLOWANCE
215, 235/75R17.5	\$10.00
225, 245, 265/70R19.5	\$20.00
255, 275/70R22.5	\$40.00
9R22.5, 10R22.5	\$35.00
11R22.5, 295/75R22.5	\$50.00
295/80R22.5, 315/80R22.5	\$50.00
11R24.5, 285/75R24.5	\$50.00
385, 425, 445/65R22.5	\$55.00

## DEFINITION OF A COMPARABLE TIRE

For the purposes of your limited warranty against defects and the limited radial casing warranty, a "comparable" tire will be supplied if a matching new CrossWind Medium Radial Truck Tire is out of production or is unavailable when the tire is presented for warranty replacement. In which case, the warranty replacement tire may be substituted and will be a tire of equal price, quality and construction. A comparable tire may also have a different sidewall or tread configuration. If the purchaser requests a higher-priced replacement tire instead, the purchaser must pay the price difference for the "upgrade" after the appropriate prorated allowance has been deducted.

## WHAT IS NOT COVERED: WARRANTY EXCLUSIONS AND LIMITATIONS

The exclusions and limitations on the applicability of this limited warranty set forth in this section and other sections should be read carefully because they may determine whether you are entitled to a warranty replacement or a warranty replacement allowance. The limited warranty provided the CrossWind Medium Radial Truck tire you purchased does not apply if the tire failed because of any one of the following:

- tires installed on a vehicle registered or normally used outside the United States or Canada
- the tire was transferred to another vehicle after it was originally installed
- the tire is branded as "Blemish" or "NA" or the molded DOT number has been removed or disfigured
- the tire was repaired only with a self-vulcanizing plug, improper section repairs or in a manner that does not comply with Rubber Manufacturers Association standards
- tire failures caused by road hazard, potholes, or collision damage
- vandalism, theft, off-road use, long-term improper storage or other abuse
- improper mounting procedures or applications
- over and under inflation, overloading, or failure to maintain proper tire pressure
- addition of liquids, solids or gases (other than air, nitrogen, carbon dioxide) such as sealers or balancing materials
- ozone or weather cracks or checking occurring four (4) years after the date of purchase or, if that proof is not available, four (4) years after the DOT serial date
- mechanical failures, improper alignment, or brake and shock failure
- the wheel on which the tire is mounted is defective or fails
- tires with "irregular tread wear" (which is defined as a tread groove depth differences of 2/32nds of an inch or more on the same tire)

**NOTE: THIS WARRANTY GIVES YOU SPECIFIC RIGHTS, WHICH VARY FROM STATE TO STATE. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGE OR HOW LONG AN IMPLIED WARRANTY MAY LAST, SO CERTAIN LIMITATIONS OR EXCLUSIONS HEREIN MAY NOT APPLY TO YOU. HOWEVER, TO THE EXTENT PERMITTED BY THE LAWS OF YOUR STATE, TBC BRANDS DISCLAIMS ALL WARRANTIES EXPRESS OR IMPLIED OTHER THAN THE WARRANTIES STATED IN THIS LIMITED WARRANTY, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. ANY IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR OTHERWISE IS LIMITED IN DURATION AND EXPIRES WHEN THE TIRE'S USEABLE TREAD IS EXHAUSTED AS SPECIFIED IN THIS LIMITED WARRANTY. TO THE EXTENT PERMITTED BY LAW, THIS WARRANTY DOES NOT COVER AND EXPRESSLY EXCLUDES ANY COVERAGE OR LIABILITY FOR PUNITIVE DAMAGES, FOR LOSS OF TIME, INCONVENIENCE, LOSS OF USE OF YOUR VEHICLE OR TIRE, LOST PROFITS, OR ANY OTHER INCIDENTAL OR CONSEQUENTIAL DAMAGES. THIS IS THE ONLY WARRANTY THAT APPLIES TO THE CROSSWIND MEDIUM TRUCK TIRES PURCHASED BY YOU AND SUPERSEDES AND REPLACES THE TERMS OF ANY PREVIOUS WARRANTY. NOTHING IN THIS LIMITED WARRANTY IS INTENDED TO BE A REPRESENTATION THAT TIRE FAILURES CANNOT OCCUR. TBC BRANDS NEITHER ASSUMES NOR EXTENDS, NOR AUTHORIZES ANY OTHER PERSON OR ENTITY TO ASSUME OR EXTEND ON ITS BEHALF, ANY OTHER OR DIFFERENT WARRANTY OBLIGATION.**

This limited warranty is the entire warranty given by TBC Brands – TBC Brands complete obligation is set forth herein. No one has the authority to imply, suggest, agree, represent, warranty or promise anything contrary to the terms of this Limited Warranty.

## HOW TO GET SERVICE: OWNERS OBLIGATIONS

To make a claim under this Limited Warranty, you must present the warranted tire to an authorized CrossWind Medium Radial Truck Tire dealer for adjustment along with the following items: proof of purchase showing that you purchased tire and the vehicle on which the tire was originally installed. Your original invoice when you purchase the tire should contain this information. You are responsible for payment for any extra products, services, or upgrades that you request that are not covered by the limited warranty.

## WHAT TO DO IF YOU ARE NOT HAPPY WITH THE SERVICE: ADJUSTMENT PROCEDURE

Please call TBC Brands warranty toll free number at: 1-800-238-6469. Our product Warranty Specialist will confirm the CrossWind Tire, and discuss your tire issue with you. They will find a CrossWind Medium Radial Truck Tire dealer nearest you to whom you may take your CrossWind Medium Radial Truck Tire for inspection and any applicable warranty adjustment.

TBC Brands will work with the tire dealer to supply a replacement CrossWind Medium Radial Truck Tire or comparable tire in an efficient manner.